

# WVS PRIVACY POLICY

Worldwide Veterinary Service respects the privacy of its customers and visitors and has policies in place to ensure that your data is looked after.

Any information that you give to us will be kept securely and only used for the purposes you have stated. We will not share, sell or swap your information with other organisations for their own marketing outside of our group (WVS and Dogs Trust).

If you wish to be removed from our database, or have any questions about the operation of our website, please write to [support@wvs.org.uk](mailto:support@wvs.org.uk) or use the contact form.

## **Our Website**

Our website collects names, email addresses, and other personal information from customers and visitors only when submitted via our online contact forms. This data is not shared, traded, or sold to third parties.

Our website does collect non-personal data through the use of a "cookie" (a small file stored by your browser on your hard drive).

Our web-server does record IP addresses from all visitors to our site. An IP address is a number that is automatically assigned to your computer when you use the Internet. We use IP addresses to help diagnose problems with our server, to administer our site, to analyse trends, to track user movement, and to gather broad demographic information—all for the purpose of continually improving our website and delivering personalised, custom content. IP addresses are not linked to personally identifiable information, and their collection is standard procedure in most web-server environments.

Our website contains links to other websites. Please note that when you click on one of these links, you are entering another website, for which Worldwide Veterinary Service is not responsible.

By using [www.wvs.org.uk](http://www.wvs.org.uk), you signify your agreement to our privacy policy as stated above. Note that this policy may be revised periodically without notice. Please re-read this policy prior to submitting any personal information if you have concerns about how your information is being collected and used.